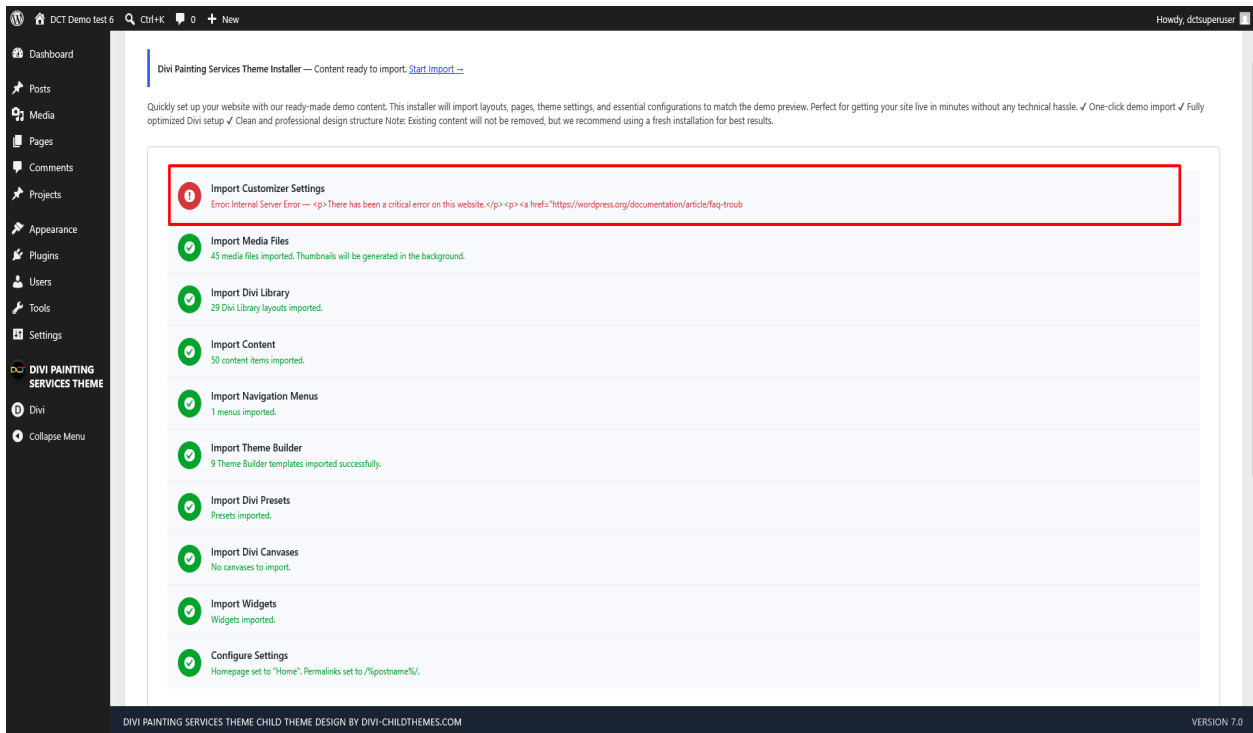


# Divi 5 Demo Import Troubleshooting Guide

If any step fails during the One-Click Demo Import, you can manually import the required files from the **divipainting-supplementary-files** folder included in your package.

## Example Import Error



## 1. Import Customizer Settings Failed

1. Open the divipainting-supplementary-files folder.
2. Locate All Variables.json.
3. Navigate to Divi → Theme Customizer.
4. Import All Variables.json.

## 2. Import Content Failed

1. Go to Tools → Import → WordPress.
2. Install the WordPress Importer if required.
3. Import divipaintingservicestheme.WordPress.2026-06-15.xml.
4. Enable 'Download and Import File Attachments'.

## 3. Import Theme Builder Failed

1. Navigate to Divi → Theme Builder.

2. Open Portability.
3. Import Divi-Theme-Builder-Templates.json.

#### **4. Import Divi Theme Options Failed**

1. Navigate to Divi → Theme Options.
2. Open Portability.
3. Import Divi Theme Options.json.

#### **5. Import Divi Library Failed**

1. Navigate to Divi → Divi Library.
2. Open Import & Export.
3. Import the supplied Divi Library JSON file.

#### **6. Import Widgets Failed**

1. Install a widget importer if required.
2. Import the supplied widget export file.

#### **7. Navigation Menu Not Assigned**

1. Go to Appearance → Menus.
2. Select the imported menu.
3. Assign it to Primary Menu and save.

#### **8. Homepage Not Set**

1. Go to Settings → Reading.
2. Choose A Static Page.
3. Set Home as the homepage.

#### **9. Permalinks Not Working**

1. Go to Settings → Permalinks.
2. Select Post Name.
3. Save changes.

# Manual Import Checklist

**Customizer Variables:** All Variables.json

**Demo Content:** divipaintingservicestheme.WordPress.2026-06-15.xml

**Theme Builder Templates:** Divi-Theme-Builder-Templates.json

**Divi Theme Options:** Divi Theme Options.json

**Divi Library:** Divi Library JSON File

**Widgets:** Widget Export File